

Minutes of the Kennedy Way Medical Centre Patient Group

21st November 2023

Introductions and Announcements

Present: RG (chair), DG (minutes), HP, MPH, MC, BC, LM, MR, RP, PG, DC, CD. From the surgery Dr F Shamshad, Alana Mawby and Sandra Coxell.

Apologies: SD and LM.

CC has decided that due to other commitments she will no longer attend meetings. It was agreed to add her to the list of minute recipients.

Minutes of Last Meeting – 12th September 2023

These were agreed.

New Appointment System

Dr Shamshad announced that the start of the new askmygp system for our contract had been delayed again. This was because the Integrated Care Board had not yet agreed the cost of the procurement. It was hoped that they would do so in January. This would mean that the system could not be implemented until Easter. Ranworth Surgery moved to the new system on 7th November and were so far happy with how things are working.

Prescriptions

Over the last few weeks 1400 patient prescription records have been amended so that the number of prescriptions outstanding now agrees with the date of the next review. Work continues on the rest.

Some patients receive their prescriptions direct from the pharmacy covering a six-month period. This only works if the patient uses the same drugs each month. Where they only use an item occasionally there is a build-up of unused medications. Patients should contact the prescription line if this is an issue.

New Skin Complaint Hub

A Clinic has been opened at Clacton Hospital to assess skin lesions. Appointments can be booked by the surgery or by patients on-line if they are worried about any changes to moles or other skin conditions.

Staffing

Two new GPs have been recruited. The first one starts in December on a one-year contract, the other starts in January on a three-year sponsorship contract. All other clinical staff posts are currently filled.

Two receptionists will now be working at the front desk to alleviate any queueing problems.

Any Other Business

Statins – The Integrated Care Board is to offer a review of Statins to rationalise their use.

Car Park Garden – Hedges are to be planted around the outside of the garden. Drivers need to be careful when parking.

Dates of Next Meetings – 9th January, 12th March, 14th May. Assuming Tuesday is still ok